

Applications will be taken starting November 1, 2020 for the 2020-2021 Low-Income Home Energy Assistance Program. This program is funded by the Department of Health and Human Services through the Iowa Department of Human Rights/DCAA, and has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs.

The Community Action Agency, New Opportunities, will be taking applications from November 1, 2020 through April 30, 2021 (The first working day of October for households with elderly/disabled member). LIHEAP customers will need to furnish some form of identification, a copy of their most recent heating and electric bill, and proof of all household members' gross income for the past 30 calendar days, the most recent 12 months, or for the past calendar year. Apply in person by appointment:

New Opportunities, Inc.
Greene County Family Development Center
1401 N Elm St Suite A
Jefferson, IA 50129
515-386-2719

Alternative ways to apply include by phone, fax, email, regular mail, and online. For more details, please visit www.newopp.org/services/outreach .

This program is not designed to pay a household's total energy costs. The program will provide supplemental assistance based on several factors. Those factors include total household income, household size, dwelling type, and type of heating fuel, among others.

Eligibility for participation is established according to the following federal income guidelines:

Household Size	Annual Gross Income* **
1	\$22,330
2	\$30,170
3	\$38,010
4	\$45,850
5	\$53,690
6	\$61,530
7	\$69,370
8	\$77,210

*For households with more than eight members, add \$7,840 for each additional member.

** All income will be annualized. Income will be collected for a 30-day period – count back 30 calendar days, including date of application.